

We appreciate your business and we do our best effort to keep our warranty procedure fast and reliable. As you know electronics may have various issues and our R&D department is keeping records of all products returned to consistently improve our product.

About our warranty

How do you know the product is still under warranty?

- Led Miniature SMD brand are warranty for 1 year
- Led headlights have a 6 month warranty
- Hid Gen X have a 6 month warranty
- Hid SMD / or HID Canbus have a 1 year warranty
- Hid bulbs have a 6 month warranty
- Special order headlights and taillights are warranted according to manufacture requirements (After we received the product we send the defective item to the manufacture for warranty if not accepted we cannot warranty the product)
- All other products are not warranted unless otherwise specified on the invoice at time of purchase

How do I know if my warranty expired?

- If it is a onetime buy, please check your invoice date. We will honor warranty 2-3 weeks from warranty expired time if we can determine the date of purchase (HID items have a dated color label)
- Some of our products are labeled with a date and some of our products are dated color coded. Please see our chart below for color coded.

Before Nov 2014	Green	July-August 2015	Blue
Nov 2014-Feb 2015	White	Sept-October 2015	Black
March-April 2015	Red	Nov-December 2015	Orange
May-June 2015	Yellow	Jan 2016- Feb 2016	Light Blue

What is not warranty?

1. Any item that is missing a warranty label or warranty date.
2. HID bulb must be complete (all wiring intact) not broken any removal of wires voids warranty.
3. Special order items must indicate on invoice warranty time or not warranted (Special orders are any items we do not carry as a stock item)
4. Closeout items are not warranted

What are the warranty procedures?

We are a wholesale business, the profit margin is very low and our product is mainly, miniature LED.

1. Buyer is responsible for shipping to and from for any items returned for warranty
2. Buyer can elect to keep a credit on account for the product warranted if it is a replacement and/or can purchase other items with this credit. (No monetary refund on warranty items)
3. Items that are not ours, are not warranted and will be returned to customer at his own expense (at initial request from the customer a RMA form must be filled out and specific box must be checked indicating to return and ship item). If customer does not inform us we will destroy the item. Our company is not responsible for any unclaimed items.
4. Our prices are adjusted as product price declines or increases if customer returns an item for warranty his credit for his account will be current price and not purchased price; or he can ask for the product to be shipped back.

I have an item in stock that did not sell?

- Our policy is simple if you buy a stock product and it did not sell you can return it with no restocking fee, within 4 months from the date of purchase (discontinued items cannot be refund or warranted)
- Items that returned after 4 months will have a 18% restocking fee(to the current price)

We appreciate the time you took to read about our company's warranty policy and we hope we could gain your trust on our procedures. Please contact Customer Service prior to returning any product to receive a RMA number. You will be responsible for, and pre-pay, all return shipping charges and shall assume all risk of loss or damage to product while in transit to us. We recommend that you use a traceable method of shipping for your protection.

Sincerely,

RMA Department